



Resume Register June 11, 2010

This is the bi-weekly issue of the **PICA Resume Register**, a members-only service. To request a resume, call (704) 357-1150 or email cjepps@picanet.org with the resume number code.

The Resume Register is brought to you by **PrintForce**, your workforce development initiative, and sponsored by the PICA Platinum Sponsors Mac Papers and xpedx.

737 L - D2 Recent Graduate - Press or CSR Eastern North Carolina Territory Bachelor of Science Degree in Graphic Communications. Associates Degree in Print Production and Imaging Technology and Minor in Applied Business from Chowan University. 3.73 GPA. Basic press operations trainee for Heidelberg QM and Ryobi 3200CD and programmable paper-cutter.

797 E2 Graphic or Web Page Design Charlotte Gaston Metro 18+ years of graphic design experience in the creation and production of advertising, and marketing materials. 6+ years as a web designer, utilizing Adobe Suites. Design examples include, (but not limited to), the creation of brochures, display advertisements, catalogs, annual reports, posters, corporate identification packages, and newsletters. Experienced with Macintosh and PC, computer literacy: Macintosh and PC operating platforms, Quark Express 6.5, Adobe Photoshop CS2, Adobe Illustrator CS2, InDesign CS2 and DreamWeaver MX.

Next CSR Education Webinar

Wednesday – June 16

12:00 Noon – 1:00 PM Eastern

Session How to Improve Customers' Trust, Loyalty, Work Won & Margins

What you will learn:

- How to improve account profitability and repeat work.
- Improved capture of changes and selling of overruns.
- Negotiating delivery rates and winning production time.
- CSR's role in periodic Business Reviews.

Who should participate: CSRs, CSR Managers and your Business Development Team

Member Rate: \$75 per webinar per connection

Not-Yet Member Rate: \$175 per webinar per connection

Registration form go to http://www.picanet.org/upcoming_events.asp